

## **Cynthia Phon, LCSW** **Director of House of Welcome**

Cynthia Phon, LCSW, is Director of North Shore Senior Center's House of Welcome Adult Day Services, which provides specialized programs for persons with memory loss from Alzheimer's disease and other dementias. Cynthia manages program development, supervises staff and provides education and training to community groups.



Prior to joining House of Welcome, Cynthia worked in the Center's Northfield the Social Services Department where she was the clinical supervisor, worked in case management, facilitated a support group for people who have Parkinson's Disease, investigated elder abuse, provided geriatric care management services and supervised masters-level social work students.

Cynthia received her master's in social work from the University of Chicago's School of Social Service Administration where she was a Hartford Geriatric Fellow and a Kott Gerontology Scholar.

Prior to becoming a social worker, Cynthia was a partner at Towers Perrin (now Towers Watson), an international consulting firm. In addition, she has a diploma in Pastry and Baking Arts from the Institute of Culinary Education in New York.