

## FEEDBACK from Persons-Served

North Shore Senior Center strives to provide the highest quality programs and services. Feedback from the persons we serve is important to us. If you have concerns, we are happy to consider them.

- You are encouraged to speak with a staff member to discuss your feedback.
- You may also put your feedback in writing and submit it to a Staff Member, Director of the Department relevant to your feedback, or the Executive Director
  - By mail,
  - Email,
  - Via the website at [www.nssc.org](http://www.nssc.org),
  - Or by completing the form on the back of this flyer.
- You may submit feedback anonymously.
- If you would like a response to your feedback, please include your name, the date, and how you can be reached.
- Offering feedback will not result in retaliation or barriers to service.
- Complaints and concerns may also be directed to AgeOptions (NSSC's Area Agency on Aging) at 708-383-0258.

Thank you!

Date:
Your Name:
Address:
City/State/Zip:
Phone:
Email:
Department ( <i>focus of feedback</i> ):
Relationship to NSSC: <input type="checkbox"/> <i>Client</i> <input type="checkbox"/> <i>Lifelong Learning participant</i> <input type="checkbox"/> <i>Volunteer</i> <input type="checkbox"/> <i>Referral Source</i> <input type="checkbox"/> <i>Other(specify):</i> _____
Feedback: