

north shore senior center

POSITION: Adult Protective Services Case Worker

EMPLOYER: North Shore Senior Center

FLSA STATUS: Exempt

LOCATION: Northfield, IL

PT/FT: Full-time (35 hours/week)

SUMMARY: The Adult Protective Services Case Worker provides assessment and intervention services and responds to reports of abuse, neglect or financial exploitation for adults with disabilities 18-59 years old and adults over 60 years old in communities we serve.

NSSC is a small non-profit social services agency with just over 100 employees. For the second year in a row, Chicago Tribune has recognized NSSC as a Top Workplace in the Chicagoland area. We are looking for someone who will bring their experience and passion to support the independence and well-being of older adults.

We work hard to foster a very supportive work environment that promotes a healthy work-life balance. We invest in the training and support of new employees as they start in this new role. We also offer ongoing clinical supervision for all APS Case Workers including those seeking Licensure. Additionally, NSSC provides 18 hours of continuing education opportunities annually.

DUTIES AND RESPONSIBILITIES:

- Provides an advanced level of case management services and investigates reports of abuse, neglect, or financial exploitation to adults aged 60 and over and adults aged 18 and over with a disability.
- Follows Illinois Department of Aging and Area Agency on Aging Adult Protective Services program standards and procedures for investigation, intervention and protective services offered to alleged victims and their families. Conducts a thorough assessment and investigation of each reported case of abuse, neglect, or exploitation.
- Conducts unannounced home visits for each reported case of abuse. Evaluates client needs and coordinates on-going services. Develops a case plan and refers appropriate services for victims and family members. Interviews and provides supportive counseling to a diverse client base.
- Completes initial risk assessment evaluation of situations where client is at risk and intervention is necessary. Provides emergency assistance and clarifies options for clients and families. Collaborates with a team of professionals,

- including physicians, social workers, law enforcement, an attorney, and other community members to resolve abusive situations.
- Attends and participates in monthly Multidisciplinary Team meetings. Conducts presentations on Adult Protective Services Act to community members and organizations including schools, hospitals, local senior buildings, law enforcement, etc.
 - Shares responsibility for covering the After- Hours phone on a rotating basis

QUALIFICATIONS:

- Master's Degree (MA, MSW) or Bachelor's Degree (BA or BSW) in social work, or a related social services field
- Previous experience working with older adults and/or adults with disabilities, preferred
- Certificates, licenses and registrations required: Current Adult Protective Services (APS) certification, preferred, or ability to obtain upon hire
- Computer skills required: Microsoft Office Suite; ability to quickly learn internal proprietary database
- Current driver's license and access to a car for home visits

EOE: North Shore Senior Center is an equal opportunity employer; applicants are considered for all positions without regard to race, color, religion, sex (including pregnancy, gender identity, and sexual orientation), marital status, parental status, national origin, age, disability, veteran status, genetic information, or any other status protected by applicable federal, state or local law.