

north shore senior center

# "Alone we can do so little; together we can do so much."

—HELEN KELLER





## Dear Friends,

2019 was a year of embracing empowerment for North Shore Senior Center. Throughout the year we shared the stories that make North Shore Senior Center "the place" that older adults, their families and the community count on as a trusted partner in aging well.

In this book we highlight just a few of these stories:

- Care coordinators who advocate for those who turn to us for assistance so that they may continue living independently and avoid moving to nursing homes
- Volunteers who play a pivotal role in our operations and success by donating their time and talents through the myriad opportunities at the Center and in the community
- Members who come to the Center for enrichment, socialization and learning opportunities—they inspire us with their zest for purpose and life
- Ways in which we empower people through professional and community education
- Longtime staff members who uphold the heart and soul of our mission and core values

None of this would be possible without our supporters. We wouldn't be able to conduct the essential work that so many people—23,748 to be exact—rely on without your support. Thank you for your philanthropy.

As we move into 2020 and beyond, North Shore Senior Center will execute our mission with pride and continue to find ways we can empower you, your family and the community.

Sincerely,



Tish Rudnicki, MSW Executive Director



Stuart Smith Board Chair



"I didn't know what to do when I found out my Medicaid was canceled. Each month I have 20 prescriptions that I can't live without. I called Ana and she was here the very next day. She spent two days helping me fix the situation—she saved me."

—YURY, CLIENT

#### **MEET YURY**

Ana Pinshower has worked with Yury for more than four years, providing in-home care coordination. A widow, Yury is legally blind, has hearing loss, and battles with osteoporosis and arthritis. When his primary caregiver, his daughter, died unexpectedly, Yury turned to Ana for help. Ana was able to increase his in-home caregiving services through the Community Care Program; renew his Medicaid benefits and Supplemental Nutrition Assistance Program (SNAP or food stamps); provide him access to the Low Income Home Energy Assistance Program (LIHEAP); and acquire services through The Chicago Lighthouse for the visually impaired, all with the goal of supporting Yury's independence.

#### MEET FLORA

Flora noticed things weren't quite right at her cousin's and aunt's home. The house had become messy, her aunt was showing signs of dementia, and her cousin's health was rapidly declining. Her cousin often left her mother alone to run errands, and Flora didn't feel it was safe for her aunt to be left alone with her deteriorating memory.

Flora turned to North Shore Senior Center's Adult Protective Services (APS) and was connected with Lisa VanErden, who made a visit to her aunt's home. The family needed help. Shortly after Lisa's initial visit, Flora's cousin was diagnosed with stage four cancer, was hospitalized and died. Together, Flora and Lisa were able to make decisions that improved Flora's aunt's quality of life, including getting her a full-time caregiver whom she adored and gave her a new lease on life.

"If I wouldn't have made that call to APS when I did, the chances are high that my cousin would have died at home and my aunt wouldn't have known what to do. She was no longer capable of telling time or making a phone call. I shudder to think what might have happened to her."

—FLORA, CLIENT







"Each volunteer, staff person and presenter plays a pivotal role in meeting the mission."

#### —TISH RUDNICKI. **EXECUTIVE DIRECTOR**

Forty organizations gathered for the 46th Annual Super Senior Day where volunteers 60 years and older were honored for their extraordinary volunteer efforts. North Shore Senior Center's "Super Senior" was former staff member Ruth Reagal, who has volunteered at House of Welcome Adult Day Services for 15 years, providing care and nurturing to people living with dementia.



"Use this time in your life to enjoy what you have, and learn to be content with yourself—whatever your circumstances may be. We're all in this together."

#### —JUDY WHITEMAN

Good natured and young at heart, Judy Whiteman has volunteered at the Center for nine years, manning the Welcome Desk on Monday mornings and filling in at the Center's Shop when needed. She also takes a weekly oil painting class and gets together with friends to play Canasta, go to the theater, art fairs and the movies.



"North Shore Senior Center is a second home to me. I don't know what I'd do without it."

#### **—LINDA GOLDWATER**

Member Linda Goldwater attends lectures at the Center three times a week, volunteers at a living facility for the blind and walks three miles every day. Her keys to happiness are staying connected to friends and family, continuing to learn and explore, and maintaining a sense of humor—even in the face of adversity.



Between our volunteers, members, clients and participants, an average of 400 people walk through our doors each day. Artists spend afternoons unleashing their creativity in the Art Studio, gamers congregate for bridge, poker and mah-jong, knowledge seekers come to participate in classes and learn from enlightening speakers, and others fill their time with meaningful volunteer work in all areas of the organization—from greeting guests at the Welcome Desk and organizing books in the library, to helping seniors navigate the benefits maze and supporting our dedicated staff at House of Welcome Adult Day Services for people living with memory loss. Meet a few of those who inspire us with their quest for learning and fulfillment.





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"Helping others is a win-win for everyone, including people living with dementia. At HOW participants take great pride in giving back to the broader community."

—STACEY MANNING,
PROGRAM SPECIALIST, HOW

Participants in the House of Welcome
Adult Day Services Day Program have
opportunities to engage in many different
volunteer activities. They collect and
organize newspapers for animal shelters,
make cards for veterans around Veteran's
Day, send cards to veterans taking honor
flights to Washington D.C., and bake for
PADS (Public Action to Deliver Shelter),
a homeless shelter.

"Persistence is the key to being successful, and that's true even in retirement."

—MARK FINE

Retired stockbroker Mark Fine is a staple at the Center, attending lectures and classes five days a week. Curious by nature, Mark is drawn to presentations on topics he has little knowledge of to quench his thirst for learning more about the world around him. When not learning, Mark gets together with friends for regular poker and bridge games, exercises twice a week, and enjoys traveling and going to the theater.

"You have to be able to laugh at yourself and some of the curveballs life throws you."

—DON PACKARD

Married since 1960, Gwen and Don Packard are regulars at North Shore Senior Center. Gwen takes part in the group making blankets for hospital patients, attends a variety of classes, and plays bridge a few days a week. Don also plays bridge, is past president of the Men's Club, chairs the golf league, co-chairs the Eating Out Club, and is a member of the Men's Club program committee. This fun-loving couple still believes in Saturday night date nights and supporting each other through thick and thin.





"North Shore Senior Center does fantastic work, helping our seniors on a wide range of real-world problems. In many cases, they are there when there's no one else. I'm proud to help them any way I can."

—ANTHONY LICATA,
CHAIRMAN, TAFT STETTINIUS &
HOLLISTER LLP, & MEMBER OF
NORTH SHORE SENIOR CENTER'S
ADVISORY COUNCIL

#### **ENGAGE**

Our magazine *Engage* regularly features articles on Medicare and Medicaid, legal issues, taxes and social security. This year we also covered timely subjects including cyber security and scams, the dangers of hoarding, driving as we age, estate planning for blended and nontraditional families, and the benefits of intergenerational relationships.

#### **EDUCATION EVENTS**

This year we offered 63 professional and community education events on a wide range of topics including medical, health and wellness; older adults benefits; community resources; legal and financial matters; caregiving; dementia; diversity; and ethics.



#### LIFELONG LEARNING

Lifelong Learning provides opportunities for older adults to age well as they engage their minds, enhance their well-being, and enrich their spirit through a wide variety of presentations, classes, activities and events.

Last year, Lifelong Learning had 13,788 enrollments in its 291 educational classes. Participants were informed on an array of topics including: American politics; world history; film, theater and television; literature and writing; music appreciation; religion and spirituality; science and nature; and the people, places and cultures that make up our world.

"I am so thankful for the multiple ways
North Shore Senior Center engages
the community both inside and outside
its walls, the opportunities it gives
older members of society to interact
and continue to be relevant, and its
staff that extends itself so warmly to
all who walk through its doors. We are
fortunate to have such a wonderful
asset in our area."

—RABBI BRUCE ELDER,
CONGREGATION HAKAFA, &
MEMBER OF NORTH SHORE SENIOR
CENTER'S ADVISORY COUNCIL

# achieving success THROUGH PROGRESSIVE SERVICES AND PROGRAMS

"Now we can educate people with self-neglect and help them find a doctor, receive medical care, and get them other services they might need. Plain and simple: we can advocate for those who can no longer advocate for themselves."

—LISA VANERDEN,
CASEWORKER, ADULT
PROTECTIVE SERVICES

"I know our work makes a difference. I wouldn't be here for 23 years if it didn't."

—JACKIE FRAZIER,
OFFICE MANAGER,
NILES SOCIAL SERVICES

"By providing a social program like the Memory Café, people living with memory loss and their care partners can focus on enjoying themselves together—and not on the disease. Everyone at the Memory Café is in the same situation so we are helping to provide a community of support."

—CYNTHIA PHON,
LCSW, DIRECTOR OF
HOUSE OF WELCOME
ADULT DAY SERVICES

#### A YEAR OF "FIRSTS"

#### AIDING VICTIMS OF SELF-NEGLECT

Due to expanded state funding from the Illinois Department on Aging, which funds our Adult Protective Services (APS) program, victims of self-neglect can now receive the help they need, even if they are not decisional. This funding allows our APS caseworkers to provide help to those who live in a way that puts their health, safety or well-being at risk.

#### **LGBTQ PRIDE EVENT**

As a welcoming and inclusive organization, North Shore Senior Center held its first-ever intergenerational pride event with a screening of the documentary "Stonewall Uprising," followed by a panel discussion led by cross-generational members of the LGBTQ community.

#### **MEMORY CAFÉ**

In the spring of 2019, our Kott Gerontology Scholar interns initiated a Memory Café as their legacy project to North Shore Senior Center. Funded by AgeOptions, these gatherings provide people living with dementia and their care partners an opportunity to spend time together outside of the home socializing and connecting with others in a safe, friendly and supportive environment. Each gathering features a different theme such as music, dance, art, pet therapy and live entertainment. Memory Cafés are offered the third Friday of each month from 1:30-3:30~p.m. at our Northfield location.

#### **ACCREDITATIONS**

Quality improvement is an ongoing process, requiring each department to evaluate its programs and services so that we can ensure our constituents are receiving the highest level of service possible.

#### **CARF**

For the sixth consecutive time, Senior and Family Services, House of Welcome Adult Day Services and North Shore Senior Options were awarded a three-year accreditation—the maximum possible—through



This year North Shore Senior Center took some leaps and bounds in expansion of its services and inclusivity efforts. North Shore Senior Center prides itself on providing services and programs that are of high quality, reflect best practices and demonstrate leadership in the field of aging. Our reputation for excellence is nationally well known and valued. As an organization, we continually strive for growth by addressing the needs of our ever-evolving population. Our dedicated, capable staff is key in our efforts to achieve success.



CARF, an independent nonprofit accreditor of health and human services that assists service providers in improving the quality of their services, demonstrating value, and meeting internationally recognized organization and program standards.

### NATIONAL INSTITUTE OF SENIOR CENTERS (NISC)

Through the National Council on Aging's National Institute of Senior

Accredited by
National Institute of
Senior Centers

Centers, Lifelong Learning was awarded a five-year accreditation for the fifth consecutive time. This accreditation process officially recognizes North Shore Senior Center as a national leader in positive aging and acknowledges we are meeting our mission in a professional fashion.

# building a culture of collaboration and empowerment





#### JULIE LAMBERTI

Julie has worked at North Shore Senior Center for 31 years, first as Director of House of Welcome Adult Days Services (HOW), working with families living with memory loss, a post she held from 1988 to 2014. "HOW gave me an opportunity to be creative and innovative and provide meaningful, therapeutic programming and support to people living with memory loss," she said. "It was a very challenging, yet extremely rewarding job that I took a lot of pride in and will always hold close to my heart." Julie grew the program significantly in those 26 years and remembers it fondly: "One participant who was leaving for the day summed up the whole mission of HOW when she said, 'Thank you for making me feel normal.' That is exactly what we strive for every day at HOW."

Julie transitioned to Director of Program Evaluation and Quality Assurance in 2015 and, in this capacity, ensures the organization maintains its high standards for quality programs and services, measures outcomes documenting the results of the work we do, and ensures compliance with accreditation standards. She also chairs the newly formed Education Committee which coordinates educational programs for clients and families served, professionals, community members and staff.

#### **KATHY HONEYWELL**

Kathy joined the Center in 1988 as a volunteer based on a recommendation from her dad who was painting the house of a social worker who served on the Associate Board of the Center. Kathy came on board as a staff member first as a case manager, and then joined the Adult Protective Services team as a caseworker, working her way up to supervisor of the program. After that, she was promoted to clinical supervisor, and then stepped into the role of Director of Senior and Family Services in 2012. As director, Kathy oversees a staff of more than 60 social services professionals in the Center's Northfield, Niles, Glenview and Evanston locations, as well as area hospitals.

For her, North Shore Senior Center has been an amazing place to "grow up professionally." She has a deep appreciation for the professional

"I am proud to be a part of this team and continue building a culture of collaboration and empowerment on behalf of older adults, their families and the community. The execution of our mission is the result of all of us working together to achieve a shared goal."

-TISH RUDNICKI, EXECUTIVE DIRECTOR

development opportunities, as well as the flexibility the organization has provided throughout her life stages. One of her most memorable moments was back in her case manager days with a client who was dealing with issues of loss, social isolation and limited income. They ended each appointment listening to a song played on his record player. "At the end of each visit, we would discuss what he needed, what I needed to do to help him, and then what he wanted. He always wanted the same thing: to have more time with me to listen to music."

#### **ROSE CARROLL**

Rose started at North Shore Senior Center in 1986 as a Friendly Visitor volunteer, where she would visit homebound older adults, providing them with companionship and socialization. After 18 months, she took a job in the Lifelong Learning department, and she's been there ever since.

Rose has touched the lives of so many during these 33 years, facilitating the Friendship Circle and the arts and crafts groups. In her first 16 years she ran the Center's booth at the Winnetka Antiques Show held at the Winnetka Community House, North Shore Senior Center's first home. She managed The Vintage Marketplace sale for many years, before turning her focus to The Shop at the Center, which raises approximately \$70,000 annually. Rose manages all donations to The Shop as well as the many volunteers who unpack, wash, polish, price, arrange and sell the donated items. She recently took on responsibility for the Welcome Desk volunteers as well as being the curator for the Center's Art Gallery shows.

Rose's dedication to the Center hasn't wavered in all these years. Last summer the Art Studio's kiln needed repair. Recognizing the nonprofit budget constraints of the Center, she took it upon herself to send a letter to the sculpting group asking for donations. Together, the group raised enough to repair the kiln, thanks to the leadership of Rose.



"I feel like every day I have a positive impact on the lives of the people who come through our doors. I love the members, volunteers and staff. I know what I do makes a difference."

—ROSE CARROLL,
LIFELONG LEARNING
STAFF MEMBER

## 20,916 people

were provided 139,687 hours of service through Senior & Family Services, House of Welcome Adult Day Services and North Shore Senior Options **5,434** clients

received 27,411 hours of case management services through Senior & Family Services

 $\mathbf{86}$  cents

of every dollar was used for programs and services

2,111 people

attended 63 professional and community education programs

Volunteers provided 15,997 hours of service

across the organization, the equivalent of nearly 9 full-time employees

A record-breaking 351 reports

received by Adult Protective Services, resulting in 308 investigations of abuse, neglect and financial exploitation

7,074
hours of support
provided by Lifelong

Learning volunteers

58,764 hours of service

were provided to 590 people through House of Welcome Adult Day Services

18,533 enrollments

in 628 Lifelong Learning classes and programs

**570** households

received \$283,342 through the Low Income Energy Assistance Program (LIHEAP)

## financial highlights

#### FISCAL YEAR ENDED JUNE 30, 2019

North Shore Senior Center is proud to report another year of strong support from our generous donors who enabled us to serve and engage more than 23,000 older adults. As we move forward into 2020, we remain committed to fiscal vigilance to ensure sustainability, compassionate care, and high-quality programming for the communities we serve.

#### **REVENUE Grants and Contributions:** Members and Friends \$ 547.539 Foundations, Corporations, Estates 1,248,510 Annual Gala 147.199 Townships and Municipalities 307,014 **REVENUE** AgeOptions Grants 690.116 Program Fees and Contracts: Registration and Membership Fees 698.130 **Program Service Fees** 968,523 **State Contracts** 2,884,873 Other Income 23.084 State and Federal Funds **Total Revenue** \$7,514,988 **Fundraising Program Service Fees** Lifelong Learning Fees **EXPENSES Community Education** 40,595 Comprehensive Care 2,999,237 Counseling and Case Management 760,326 16% 1,032,380 **Group Services Adult Day Services** 996,251 North Shore Senior Options 578,501 Management and Development 943,000 **Total Expenses** \$7,350,290 **EXPENSES Revenue Over Expenses** \$164,698 9% NET ASSETS (as of June 30, 2019) Without Donor Restrictions Undesignated \$1,623,601 Social Services **Board Designated** 458,661 Lifelong Learning 2,082,262 House of Welcome With Donor Restrictions North Shore Senior Options Purpose and Time Restrictions 69.192 Perpetual in Nature 61,581

\$2,213,035

We acknowledge with gratitude in-kind contributions from friends and organizations and volunteer services from individuals.

**Total Net Assets** 

# making an investment HELPS ENSURE OUR SUCCESS



North Shore Senior Center is dependent upon the thoughtful generosity of its members and friends whose forward-looking philanthropic contributions will ensure the continued success of the organization. It is because of your generosity that we can help someone pay a utility bill to keep their lights on or connect someone to home-delivered meals as they recover from surgery.

Thank you for investing in the Center so that we can invest in those who need us.

#### **CREATIVE WAYS TO GIVE**

**Bequests, Estate and Planned Gifts** are arranged in the present and allocated at a future date, commonly through a will or trust. These gifts allow donors to have a legacy at North Shore Senior Center long after they've passed away.

**The Heritage Society** is for donors who make a one-time cash gift of \$25,000 or more, designate North Shore Senior Center as the beneficiary of a qualified retirement plan, savings bond, bank account, or life insurance policy, and have provided for the Center in their will or trust.

**An IRA** is a tax-free way to give to North Shore Senior Center. Donors 70 years old and older can give up to \$100,000 from their IRAs without having to pay income taxes on the money.

**Life Insurance** for which all premiums have been paid is an ideal way to make a charitable contribution as long as the life insurance policy names North Shore Senior Center as the owner and beneficiary.

**Naming Opportunities** allows you to ensure your loved one's name continues to endure within North Shore Senior Center. Donors have opportunities to name various areas and rooms, including the spacious Atrium, as well as outdoor gardens at House of Welcome Adult Day Services and the main building at 161 Northfield Road.

**Publicly Traded Securities (Stock)** may be donated to North Shore Senior Center.

**Real Estate** can be given as appreciated property if held for longer than one year. The donor gets a federal income tax charitable deduction and avoids paying capital gains tax.

**Retirement Plan Assets** from an employee retirement plan, IRA or tax-sheltered annuity can be left to North Shore Senior Center, leaving your loved ones with less heavily taxed assets.

#### **LEARN MORE**

To learn more or discuss possible ways you can support North Shore Senior Center, contact Jon Labaschin, Director of Development, at jlabaschin@nssc.org or 847.784.6020.







## OUR DONORS FISCAL YEAR ENDED JUNE 30, 2019

North Shore Senior Center is grateful to the individuals, businesses and organizations that support it with gifts of \$500 or more. Their generosity is not only a vote of confidence in the Center and its mission, but also represents North Shore Senior Center's commitment to the communities in which we serve.

#### **OUR COMMUNITY DONORS**

#### \$100,000 +

AgeOptions The Healthcare Foundation of Highland Park New Trier Township North Shore Senior Center Foundation

#### \$50,000 - \$99,999

Martin and Mary L. Boyer Foundation Village of Glenview

#### \$25,000 - \$49,999

Abbott Laboratories D and R Fund Foundation City of Evanston Mental Health Board Russell and Josephine Kott Memorial Charitable Trust

The Retirement Research Foundation

#### \$10,000 - \$24,999

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#### \$5,000 - \$9,999

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#### \$2,500 - \$4,999

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#### \$1,000 - \$2,499 Allstate Foundation

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#### **OUR INDIVIDUAL DONORS**

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\* deceased

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JoAnne Trimpe

Janis and Don Trossman

Margo H. Turner Janet Vavloukis

Melissa Versch Mary and Gary T. Walther

Irvina Warren

Anneliese and Andrew Wawrzyniak

William West

Karen and Russell Whittman

Flizabeth Wimberg Doris M. Winchester Carole Zucco

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William Gurolnick

**David Barth** 

Edwin J. Simon

**Rose Carroll** 

Constance R. Heneghan Sally and Michael Hoit North Shore Senior Center

Weavers

Christine Scholz

Ludmilla Coven Susan and Ira J. Bernstein

Molly D'Esposito

Andy D'Esposito

Emily and Christopher N. Knight Anne and Barry Sabloff

Patricia Donahoe

Rachel McFarland

Martha Ferguson

Mary B. and David B. Birkenstein

William T. Geary

Maureen S. Sheridan

Joan Golder

Peggy L. Bagley and Douglas H. Goldhamer

Fern and Michael Kamen Irvina and Sherwyn E.\* Warren

James Greenebaum

Joan G. Adler

Kimberly L. Hand

Lesley F. Caisman-Glenn

Richard A. Hanson

Phillip Richman

Susan M. Hering

Betty L. Higus

**House of Welcome Staff** 

Rita and Lowell Goone

**Muriel Lederer** 

Susan B. Rubnitz

Jordan Luhr

North Shore Senior Center Leadership Team

Roger Lumpp

Fleury-Ann and Robert Linn

Sally S. Mann

Michele Feinberg

Ronald J. Mantegna

Mary B. and David B. Birkenstein

Lois G. Melvoin

Wendy and Ross Born Jane and John C. Colman

Gail Grauer

Nancy G. Kisicki

Joan Loeb

Frances and Ray Markman Virginia H. Schulte

Arthur B. Muir

Barbara and Jeffrey Vender

**Martin Ozmina** 

Alice Leitza

**Maxine Potts** 

Diane K. Thurnblad

Larry D. Rabin

Adrienne H. Kahn Joanne R. Miller

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Melissa Versch

Galina Kislitsyna Vivian Mitchel

Gary T. Walther

Glenn Tilles

Thomas R. Williams

**Howard Weiss** 

Shelley and Ralph D. Samuel

\* deceased

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Dorothy Baumgarten Joyce H. and Gary Frank

Robert D. Appelbaum

Myrna and John W. Cruikshank III







John Banghart

Patricia and Lawrence Russell

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Hedda and Richard Indeck

Walter H. Bissell

Sally Volkert-Bissell

Albert Bonier

Marianne Zelewsky

DeAnne C. Bowman

Carol and Richard J. Bowman

Elena Breje

Florica and Alex Mindea

David R. Calhoun

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**Helen Chapman** 

Vivian Mitchel

Frank J. Charhut

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Darlene Bischoff

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Marilyn S. and Robert Dineen

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Elaine and Alvin Glatt

Emily Kern and Mark Metz

Suzanne S. and John L. Klemmer

Susan B. and Charles P. Lindner

Margery Livingston

Amy D. Malaney

Sarah McKeon

Susan W. Melczer

Carol Morita and Bryan Torcivia

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Leslie A. and Richard L. Payne

Ronald D. Porte

William Rapp

Marla Schneider

Jeanne G. and Donnell J. Schwarz

Laura B. and Tom Y. Smith III

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Myrna and John W. Cruikshank III

Megan Fellman

Martha and Lloyd Ferguson

Jean C. and William G. Foust

Paul Green

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Florence F. and Dale W. Lindermeier

Roman D. Dereng

Vivian Mitchel

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Edith A. Dunne

Cecelia A. Edwards

Casey Edwards

Melvin H. Fihn

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Brian Goldstein

Mary Hamblet

Marcia B. and Patrick C. Krohn

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Cassaline T. and James D.

McHolland

Wendy Geyer-Nixon and

John Nixon

Christine Olson

Dorothy Oremus and John Lindauer

Marsha Owens

Marie F. and John K. Plumb

Carol Richardson

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Mary Ann Sanders James Scanlon

Nancy J. Schweitzer

Diane Senstad

Joyce A. and Thomas C. Sopko Stuart Sprague

Jane Wagemaker

June Harada

Michael Harada

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Janet H. and Jerrold Wolf

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**Shirley Rotkin** 

Antoinette and Harvey Joseph

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Kevin Rubenstein

**Burton Zoub** Arlen Fischlowitz **Esther Nusinow** 

> Gwen and Donald L. Packard Nancey B. and Ronald L. Treiber

\* deceased







### The Heritage Society

The Heritage Society honors members and friends who share a commitment to North Shore Senior Center's future by providing financial support through an endowment gift of a minimum of \$25,000 or through their estate plans or other forms of planned gifts. A commitment to the Heritage Society is a legacy for the future and guarantees continued quality senior services to our community.

Constance G. Anderson\* Robert C. Anderson\* Anonymous Judith L. and Robert D.\* Appelbaum The Sidley Austin Foundation Barbara B. and Roger S. Barrett\* Joan and Julian\* Berman Phyllis L. Berning John Bertrand\* Mehroo Bhote and Keki R.\* Bhote Marilyn Bodine in memory of Earl Bodine Lillian Bogolub\* The Bogolub Family Camilla C. Boitel\* Carol and Richard J. Bowman Edwin J. Brach Foundation Harold A. Brainard\* Edwin L. Brashears, Jr.\* Hazel and Bertram Brodie\* Constance Byrne Shirley and Roland\* Calhoun Loucinda W. Clark\* Terri L. Cohn Kenneth H. Cooke in memory of Joyce A. Cooke\* Nancy and Dewey Crawford Myrna and John W. Cruikshank III Harriet D.\* and John W. Damisch Edna Carol Davis Elizabeth Dustman\* Erna Ericson\* Marie Feddeler\* Martha and Lloyd Ferguson John M. Field\* Alvin W. Frazier\* Rhoda\* and Lewis Freyer

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## Our Leadership

#### FISCAL YEAR ENDED JUNE 30, 2019

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Patricia English

Director of North Shore Senior Options

Elizabeth Gordon, Ph.D., LPC

Director of Senior & Family Services

Katherine Honeywell, LCSW

**Associate Director of Marketing** 

& Communications

Amy Krause

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Julie Lamberti, LCSW

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Cynthia Phon, LCSW

**Director of Lifelong Learning** 

Mary Staackmann

Associate Director of Human Resources & Volunteer Services Meredith Wach

#### **OUR MISSION**

The mission of North Shore Senior Center is to foster the independence and well-being of older adults, enhance their dignity and self respect, and promote their participation in and contribution toward all aspects of community life.

#### **OUR CORE VALUES**

- Share a Purpose
- Embrace Diversity
- Take Responsibility
- Pursue Excellence
- Act with Passion

### north shore senior center

#### Arthur C. Nielsen, Jr. Campus

161 Northfield Rd. Northfield, IL 60093 847.784.6000

#### **Niles Senior & Family Services Office**

7900A Milwaukee Ave., Ste. 2-20B Niles, IL 60714 847.864.3721

#### **House of Welcome Adult Day Services**

1779 Winnetka Rd. Northfield, IL 60093 847.242.6250

#### **OTHER LOCATIONS**

#### **Evanston Social Services Office**

Evanston Civic Center 2100 Ridge Ave. Evanston, IL 60201 847.866.5938

#### **Glenview Village Hall**

2500 E. Lake Ave. Glenview, IL 60026 847.904.4366

#### **Connect with us:**







www.nssc.org







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