

POSITION: Older Adults Care Coordinator/Case Manager

EMPLOYER: North Shore Senior Center

DEPARTMENT: Senior and Family Services

REPORTS TO: Clinical Supervisor

FLSA STATUS: Exempt

LOCATION: Northfield, IL or Niles, IL

PT/FT: Full-time (35 hours/week) – **OR** – Part-time (21 hours/week)

SUMMARY: The **Older Adults Care Coordinator/Case Manager** provides general case management and Community Care Program (CCP) services to older adults residing in the North Shore Senior Center service area.

Care Coordinators are assigned to either our Northfield or Niles offices and have the opportunity to work remotely.

NSSC is a small non-profit social services agency with just over 100 employees. For the second year in a row, Chicago Tribune has recognized NSSC as a Top Workplace in the Chicagoland area. We are looking for someone who will bring their experience and passion to support the independence and well-being of older adults.

We work hard to foster a very supportive work environment that promotes a healthy work-life balance. We invest in the training and support of new employees as they start in this new role. We also offer ongoing clinical supervision for all care coordinators including those seeking Licensure. Additionally, NSSC provides 18 hours of continuing education opportunities annually.

DUTIES AND RESPONSIBILITIES:

- Conducts comprehensive assessments and develops care plans.
- Meets with a case load of older adults, most often in their homes.
- Implements and monitors care plans, coordinating community resources with other supportive services for older adults and their families.
- Makes Adult Protective Services referrals when needed.
- May provide educational services to community groups and professional agencies.
- May facilitate support groups.

QUALIFICATIONS:

- Bachelor's Degree (BA) from four-year college or university in social science, social service or a related field; RN, BSN, LPN with program experience or other experience working with older adults.

- Interest in assisting older adults to maintain their independence in the community and improve their quality of life.
- Computer skills required: Microsoft Office Suite; ability to learn internal proprietary database
- Current driver's license, current auto insurance and access to a vehicle.
- Willingness to work with older adults without regard to race, color, religion, sex, gender identity, sexual orientation, marital status, parental status, national origin, age, disability, or veteran status.

EOE: North Shore Senior Center is an equal opportunity employer; applicants are considered for all positions without regard to race, color, religion, sex (including pregnancy, gender identity, and sexual orientation), marital status, parental status, national origin, age, disability, veteran status, genetic information, or any other status protected by applicable federal, state or local law.