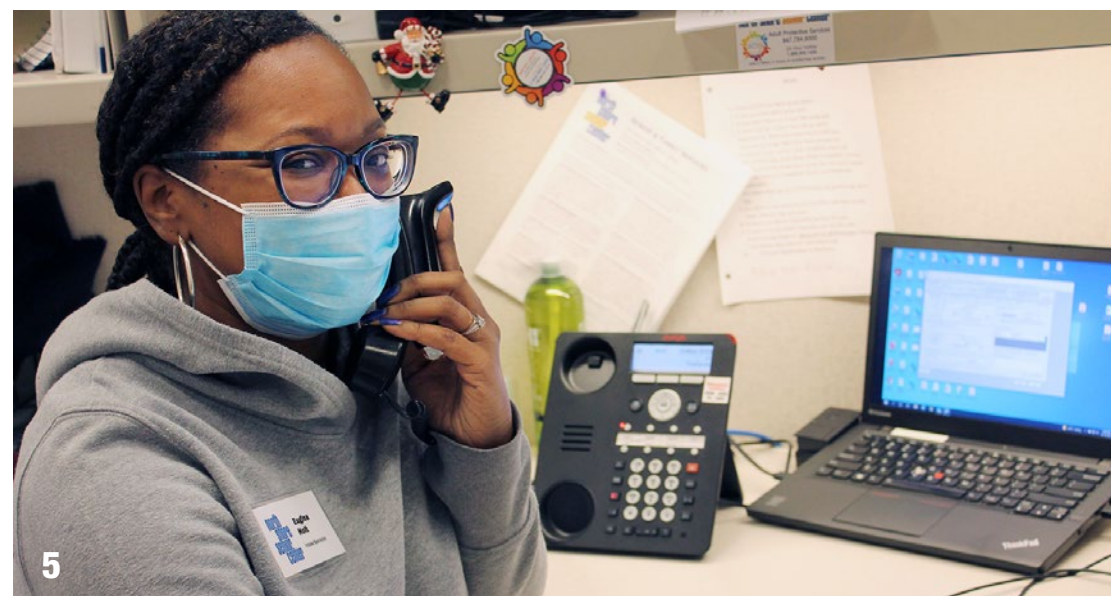
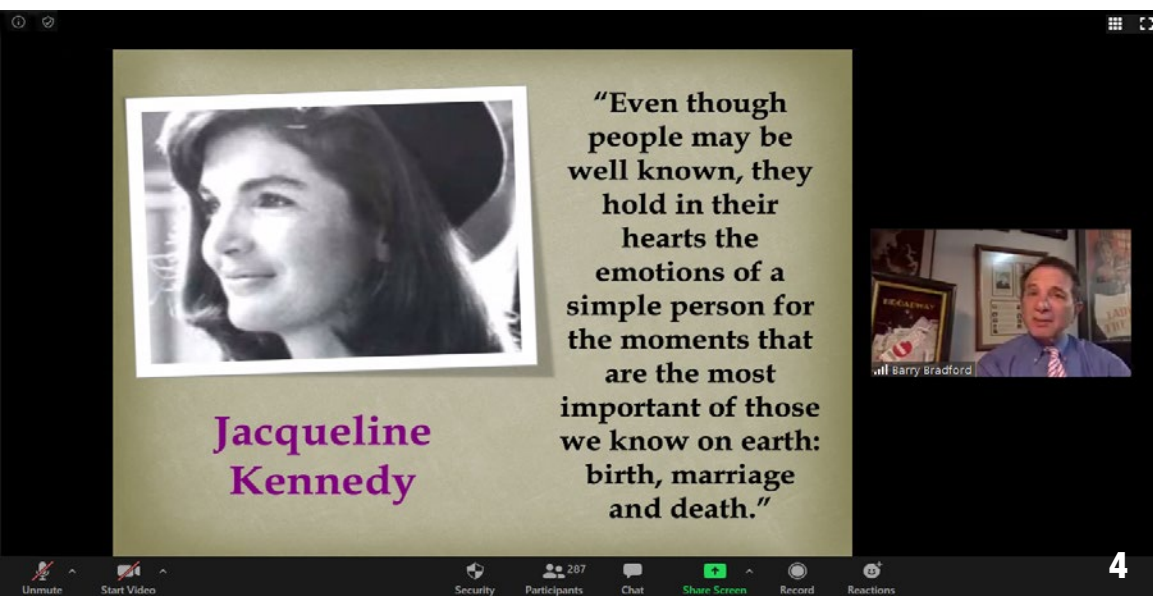


The COVID-19 pandemic forced us to learn how to serve our community in ways we had never dreamed. Our team of dedicated professionals rose to the occasion time and time again. Here are just some of the ways we pivoted to continue serving our vulnerable older adult population.

Serving the Community



1. Our traditional Giving Tree went virtual for the first time, providing holiday gifts to 250 low-income clients, including our Grandparents Raising Grandchildren program.

2. NSSC hosted a COVID-19 vaccination clinic with AgeOptions and Metropolitan Asian Family Services and vaccinated 460 older adults and their caregivers.

3. Senior & Family Services provided 69,597 hours of service to 21,179 individuals, including benefits counseling, tax assistance, case management and wellness education.

4. Lifelong Learning expanded online programming to a maximum of 300 participants per class, free of charge which resulted in 23,216 enrollments in 601 Lifelong Learning classes.

5. NSSC provided 9,041 individuals with 4,910 hours of information and assistance, including referrals to community services and connecting people to resources.

6. Several successful drive-thru events were held including Grab & Go free lunches, back-to-school and holiday events for Grandparents Raising Grandchildren families, flu shot clinic, and farmers market coupons for low-income seniors.