

Our Impact

After closing our doors March 12, 2020 due to the COVID-19 global health crisis, NSSC installed a new air filtration system with high efficiency filters to deliver cleaner air, and all NSSC buildings were carefully sanitized. We reopened to the public on July 6, 2020 in a limited capacity with temperature checks, health screenings and physical distancing. The pandemic continued to impact operations across the organization during the rest of the fiscal year.

21,696 people

received 76,467 hours of service through Senior & Family Services, Senior Options, House of Welcome Adult Day Services, Escorted Transportation Services and Tax Assistance

74% of individuals

served were low-income or at the poverty level

Volunteers provided 7,959 hours

of service across the organization, a value of \$227,150 in in-kind support

1,144 individuals

furthered their knowledge, attending 38 NSSC Professional & Community Education programs

3,606 individuals

attended 601 Lifelong Learning programs

83¢ of every dollar

went directly to programs and services that benefit those we serve

Senior Options provided 462 people

with 4,885 hours of service through counseling, money management and a program to help eligible nursing home residents transition back into the community and live as independently as possible